

Repair Advice Note

To:

SITEMA GmbH & Co. KG
G.-Braun-Straße 13

76187 Karlsruhe
GERMANY

Date: _____

Your ref.no.: _____

Complaint* yes no

Urgent** yes no

<i>If different from sender</i>		
Sender*:	Return to address:	Billing address:
_____	_____	_____
Name	Name	Name
_____	_____	_____
Address	Address	Address
_____	_____	_____
Address/postal code	Address/postal code	Address/postal code
_____	_____	_____
Country	Country	Country

Contact commercial:	Contact technical:
_____	_____
Name	Name
_____	_____
Phone number	Phone number
_____	_____
E-mail address	E-mail address

Reason for return*

- Holders for proximity switches are missing and should **not be** replaced (e.g. they have been disassembled by the operator of the clamping head).

Parts sent

(If possible, please send SITEMA parts only; no rods, cylinders, proximity switches, fittings, etc.)

___ pieces of type _____ serial number: _____

___ pieces of type _____ serial number: _____

___ pieces of type _____ serial number: _____

For hydraulic clamping heads – which hydraulic fluid has been used: _____

* Required field

**Process information

After checking the parts received, we will send you a repair offer for your approval. After your approval, the clamping heads will be repaired within a period of about two weeks.

In the case of very urgent repairs, before sending in the clamping heads, please contact your usual contact person at SITEMA. For the most common types, exchange units are usually available.